**Summary of Program Service Accomplishments 1/1/2024 to 12/31/2024**

Since our founding in 2018 with a single mobile medical clinic, our organization continues to grow. In the years since Hurricane Ian in 2022, we continue to experience high demand for our services. We operate 2 mobile medical clinics maintaining a robust monthly travel schedule to provide medical care in the underserved areas in our community. In addition, we operate a brick-and-mortar walk-in clinic that also serves as our administrative office.

In 2024, we provided free medical screenings and provided comprehensive medical care for 3014 clients. We participated in 26 outreach events. Our 296 volunteers donated 4,389 hours to help us fulfill our mission.

Hurricane disaster relief is an increasingly large part of our mission. In 2024 our community experienced 2 hurricanes back-to-back. Hurricanes Helene and Milton caused widespread damage from flooding and tornados. Within just a few days, we mobilized our medical clinics, staff, and volunteers to travel to the most devastated areas. Because of the assistance of the strategic partnerships, we formed local, state, and national aid organizations we were able to deploy quickly and effectively.

We are committed to making health care convenient for our patients. Our partnership with Direct Relief gives us the dispensing capability for conventional medications. We operate a Point of Care in-house laboratory provided by a grant from Heart to Heart International and Beckton Dickenson. This laboratory is a huge benefit for the uninsured patients we serve since it ensures quick lab results, so they no longer must wait for their test results to come back for a second visit. We also provide patient-friendly transportation for those unable to pick up their prescriptions and travel to their life-saving appointments, such as dialysis, physical therapy, and other essential medical referrals. For added convenience, we offer telehealth visits. We also provide free, confidential HIV testing at all our Mobile Clinic locations.

We entered 2 new partnerships this year that allowed us to provide enhanced services for our clients. The American Red Cross provided portable Xray and ultrasound equipment. They also provided funding for upgrades to our medical clinics and strategic planning consulting. The American Cancer Society and our partnership with Lee Health helped us to increase our preventative cancer screening capabilities. In addition, we received funding from the Moorings Foundation that allowed us to expand our travel schedule to Collier County to provide services to the Immokalee community.

Premier Mobile Health Services is staffed with highly skilled multilingual professionals. Our ability to provide free health care services is also made possible by our 12 affiliation agreements with national and local Universities helping us provide services at no-cost and low-cost. Our organization is a bridge for students as they transition into professional medical careers. In 2024 we trained 22 students which included 13 Nurse Practitioners, 2 Medical Assistants, 2 Physician Assistants, 4 Registered Nurses and 1 Phlebotomist.

Our generous donors helped us to create a sense of belonging and support during these difficult times as families continue to recover from Hurricane Ian. During our Back-to-School season, we gave away 350 backpacks filled with donated school supplies, and we performed 463 free school physicals. At the 6th Annual Breakfast with Santa Event, we performed 300 basic medical screenings with the children in attendance. They also received vision and hearing screenings from the Lions Club of Bonita Springs, free haircuts, over 600 Christmas toys, 50 bicycles and helmets, medical supplies, free flu shots, diapers, hygiene supplies and countless other items. Because of our collaboration with Baby2Baby, Johnson & Johnson, and the Alliance for Period Supplies of SW Florida, we also distributed tote bags to the families throughout the year filled with sanitary napkins, baby items and medical supplies. At several outreach events in partnership with Lee Health we offered free lung, breast, prostate and colorectal cancer screenings.

We held our First Annual Speakeasy Casino Night fundraising event. 150 attendees attired in “Roaring 20’s” dress enjoyed a night of music, food, silent auction dancing and gaming. This event also served to raise the exposure of our mission in the community.

We were honored to receive the Gold Standard Seal from the National Association of Free and Charitable Clinics for the second year in a row. This recognition is a testament to our hard work, dedication, and unwavering commitment to providing quality healthcare services to those in need. Team efforts have undoubtedly made a profound impact on the lives of countless individuals and communities. This award is a reminder of the incredible difference that can be made when we come together with a shared purpose to make a positive impact on the world.

Our Founder and CEO, Dr. Nadine (Deanie) Singh, attended the Strategic Perspectives in Non-Profit Management at Harvard University in Boston. She also completed a Harvard Executive Education Course entitled AI in Health Care: from Strategies to Implementation. This is all part of her commitment to remain at the forefront of providing the very best medical care possible. She continues to serve as a member of the Board of Directors of the National Association of Free and Charitable Clinics.

Dr. Singh has received much deserved recognition for her innovative approach to health care delivery. She was named the Community Foundation’s Non-Profit Executive of the Year. She was also awarded the 2024 Healthcare Hero Award for Gulfshore Business and was a finalist for the Greater Fort Myers Chamber of Commerce’s 2024 Community Impact Award. She received recognition internationally as the Forttuna Global Excellence 2024 Healthcare Entrepreneur of the Year Award in Dubai.

Our Board of Directors remains focused on implementing a strategic plan to manage our growth in sustainable ways by finding steady streams of funding and recruiting high quality multilingual staff members by offering competitive salaries. We held our 6th annual full day Board Retreat to be able to invest many focused hours creating strategies for the future growth and management of our organization. Our outside marketing firm assisted us with improved branding, managing social media and assistance with our first fundraising event. They have better positioned us to obtain more press coverage, more speaking engagements and gain better access to foundations and other grant makers that can support our mission.

Our community continues the long recovery from Hurricanes Ian, Helene and Milton over the past two years. There has been a rise in the populations we serve and the need to expand our services is greater than ever. Many still cannot see their current medical providers because of job losses, lost insurance, and their ability to commute. Their needs range from mental health issues to acute and chronic disease management including diabetes, hypertension, hyperlipidemia, obesity, mobility problems, smoking, increased alcohol consumption, isolation, unemployment, hunger, and more.

The long-term recovery efforts from these hurricanes expanded our presence in the community and therefore increased the number requests from community centers, churches, and other facilities to be added to our mobile clinic route. This is a great opportunity for expansion, but it continues to present a challenge since the need is rapidly arising to add a third mobile medical clinic with medical staff and an additional CDL certified driver to be able to accommodate this growth. The national media spotlight is no longer in our area. We know that it will be many years until we get back to some semblance of normalcy and we are committed to serving wherever the need is the greatest.

The unwinding of Medicaid continues to be a healthcare crisis that requires urgent attention and support to ensure that everyone in the community can receive the care they deserve. Medicaid plays a vital role in providing affordable healthcare coverage to low-income individuals and families, ensuring that they have access to essential medical treatments, preventive care, and medications. However, as Medicaid programs face budget cuts and policy changes, there is a profound impact on countless individuals, leaving them without access to crucial healthcare services. Many individuals are being left uninsured and unable to afford the healthcare services they desperately need. This places an even greater burden on the mobile clinics and the community we serve. Our clinics, already operating with limited resources, now face an increased demand for our services as we try to meet the healthcare needs of those who have fallen through the gaps in the system. Time has yet to tell the long-term effect of future legislative policy changes regarding Medicare, Medicaid, private insurance programs and potential grant funding.

We bring much needed medical care, and bring love, hope, compassion, and a sense of well-being to the individuals we are serving during the worst time of their lives. Our vast experience in caring for the marginalized and the underserved communities in our area has prepared us to be able to respond the way we are today. Premier Mobile Health Services remains committed to providing essential life-saving care to those affected while closing the healthcare equity gap.